



POISON CREEK
furniture + design

DESIGNER DISCOUNT PROGRAM

Discount on Items to be Ordered:

50% off retail + cost of freight on special ordered furniture and accessories*

- Freight charges *not* included in the discount and to be invoiced separately
- Receiving, inspecting, storing, and delivering *not* included in the discount

Discount on Items Taken From Showroom Floor:

30% off retail on furniture and accessory items**

**Discount pertains to most items - restrictions on original art and local handcrafted pieces may apply*

***It is at the discretion of Poison Creek as to which items they will sell from the showroom floor versus ordering*

Program Stipulations:

- Designer must present a valid business license and resale certificate to receive designer discount
- Designer must provide Poison Creek with a detailed and complete Purchase Order form for any item to be ordered
- A 50% non-refundable deposit is due before we can place any order
- Any balances on your items are due upon shipping
- Account balances unpaid after 10 days will be charged to the credit card on file
- Items will be received at Designer Moving and Storage unless another receiver is specified in the purchase order
- Designer is responsible for all delivery and storage fees
- Designer is responsible for scheduling of delivery from warehouse to their client's residence.
- Designer is required to be present in showroom with purchasing client in order for their client to receive their discount*
- Credit card purchases subject to 3% credit card fee

**The designer discount is reserved for designers only. This protects both the designer and Poison Creek from any price discrepancies. In the event that a client comes in without their designer, we will only quote full retail prices*



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GENERAL INFORMATION

Original Art and Furniture:

Poison Creek offers pieces from local craftsmen and artists, both off of the floor and custom made.

- The discount on original pieces is 10%
- Poison Creek will deal directly with the craftsmen
- Designer will be required to submit drawings and specifications of original pieces they want created
- Designer is responsible for all delivery and storage fees

On Approval Guidelines

Poison Creek allows designers and/or their clients to take items from the showroom floor on approval. These include but are not limited to accessories, lamps, pillows, furniture, fabrics, and finish samples.

- Item/s can be taken on approval for 48 hours*
- Poison Creek is not responsible for any costs incurred by taking items on approval
- A credit card will be kept on file for all item/s taken on approval
- After 48 hours, if the item/s are not returned, the designer and/or client will receive a courtesy reminder phone call to either return or pay for the item/s taken on approval
- Poison Creek will charge the card on file in full for the item/s taken, along with a 3% non-refundable credit card fee if:

1. The client/designer has not indicated whether or not they will be keeping the item/s after receiving the courtesy phone call
2. The item/s are returned in a damaged or altered state***

**Special arrangements for items to be taken longer than 48 hours can be made at the discretion of Poison Creek*

****Poison Creek reserves the right to determine if an item has been damaged or altered in any form*

Return Policy

No returns or exchanges are accepted for special ordered upholstery, casegoods, custom furniture, art, light fixtures, bedding, and rugs. No returns or exchanges are accepted for cleared floor items or rugs off the floor. Returns on special ordered accessories, lamps, and throw pillows are accepted case by case, and will be subject to a 15% restocking fee. Items taken off of the floor that are not cleared or are not rugs can be returned for in-store credit, or a credit card refund with a 3% processing fee taken from the original amount.



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CREDIT CARD AUTHORIZATION FORM

Please fill out and return to keep on file

Cardholder Name:

Billing Address:

Credit Card Type:

Credit Card Number:

Expiration Date: _____ **Card Pin Number:** _____

Cardholder Signature:

By providing this information, I authorize Poison Creek Furniture and Design to charge any outstanding balances on my account 10 days after invoicing if alternate payment has not been received. Credit cards are subject to a 3% credit card fee.

I understand that if I do not provide a credit card to keep on file, any past due invoices will accrue an interest fee of 3% weekly.